

GENERAL GUARANTEE TERMS AND CONDITIONS

Oy Tamlans Ab grants the minibuses and special vehicles that it has equipped a guarantee that covers damage caused by production and material errors. Repairs under the guarantee will be implemented either by Oy Tamlans Ab or a repair or service shop authorized by Oy Tamlans Ab.

This guarantee by Oy Tamlans Ab is customer-specific and covers Tamlans/Pegabus vehicles, other special vehicles, and Tamlans seats that are marketed and have been manufactured in Finland. This guarantee will remain valid for two (2) years. The guarantee period starts on the day that the product is handed over to the purchaser from our factory.

Exceptions to the guarantee by Oy Tamlans Ab

Guarantee terms and conditions for machinery and equipment:

- Monitors, video systems, car stereos, and similar electric devices: see the machine or equipment documentation delivered with the car for the guarantee terms and conditions that will apply.
- In case of other similar products, the guarantee period specified by the product manufacturer or an authorized importer will apply.

The guarantee excludes:

- Defects caused by erroneous use, carelessness, or inadequate care of the vehicle.
- Damage caused by modifications made by a third party after delivery (e.g. traffic-related damage and damage caused during the repair of such damage)
- Any lost income resulting from the time the vehicle is not used and other indirect expenses
- Damage to upholstery, machinery, or equipment that is due to transporting over-sized loads
- Damage caused by third party vandalism
- Damage that is covered by some other insurance or guarantee
- Light bulbs, fuses, door solenoids, and similar wear and tear parts except for cases of abnormal wear and tear.

Cancelling the sale

- If the defect persists despite several attempts to fix it or the defect significantly impedes the use of the vehicle for the intended purpose, the purchaser has the right:
- When the defect is minor, to receive a reduction in price equal to the value of the defect
- When the defect significantly impedes the use of the product, to demand that the sale be cancelled and that the seller refunds the purchase price to the purchaser either in full or in part. However, a sum equal to the reduction in value of the vehicle resulting from its use will be reduced from the refunded sum. The vehicle must be in normal condition apart from the defect.

Oy Tamlans Ab Oy refuses to cancel the sale in the following cases:

- a) The cancellation request is due to a factor that is attributable to the car factory and/or importer or their inability to meet the specified delivery times.
- b) When the vehicle is delivered to us for equipping later than agreed due to a reason that is beyond our control such as a natural disaster and/or catastrophe or an event with wide-spread consequences (e.g. an earthquake, flood, strike caused by labour action, or some other similar reason), or the vessel has sunk during marine transportation.
- c) We also receive the right to make changes to the schedule in the above cases.

These guarantee terms and conditions by Oy Tamlans Ab will be applied to products delivered after 1 November 2007.

This guarantee does not restrict the rights that the purchaser has under the Finnish Consumer Protection Act with reference to defects.

We are prepared to resolve any disputes arising from this guarantee that cannot be settled in negotiations between the parties in a manner that would satisfy both parties at the Tampere District Court.